

WELCOME! MEET OUR PRESENTERS



Thao Nguyen • Curtis Pilot • Hunter Pilot • Tom Adams



Robert Uhler



Keith Shackelford



Julian Badillo



Lt. Col. Jeff Snyder



Vaughn Johnson



Adam McKinley



Conner Montgomery



Jordan Midgley

Summit Agenda



7:00-8:00	Registration, Check-in/Badge Pick-Up Grand Ballroom Lobby-2 nd floor		
8:00-9:00	Coffee with Curtis-Grand Ballroom (A-F) TOM ADAMS, Moderator with CURTIS PILOT and HUNTER PILOT		
9:00-9:15	Networking Break		
9:15-10:15	Beyond the Claim: A Customer-Centric Approach General Session Grand Ballroom (A-F) TOM ADAMS, Moderator <i>Building Your Brand: The Foundation of Trust</i> The Power of Personal Branding Key Elements of Your Adjuster Brand	Career Counseling LIVINGSTON (E) Drop-In Session <i>Connect with Pilot managers</i> <i>Get one-on-one advice</i> <i>Get onboard with Pilot</i>	
10:15-10:30	Networking Break		
10:30-11:15	Connecting Personal Branding and the PILOT Framework General Session Grand Ballroom (A-F) TOM ADAMS, Moderator	Career Counseling LIVINGSTON (E) Drop-In Session	
11:15-12:00	Embracing the Challenges of Flood Adjusting General Session Grand Ballroom (A-F) Featuring: Col. Jeff Snyder	Career Counseling LIVINGSTON (E) Drop-In Session	
12:00-1:15	LUNCH: Pick-up in lobby		
1:15-2:45	Foundations of Flood Adjusting - Intro to Flood Claims: Part 1 Grand Ballroom A-D Pilot Flood Team	Elevating Your Expertise: Xactimate Mobile for Flood Part 1 Grand Ballroom E-F JULIAN BADILLO, Adjuster Pro	Career Counseling LIVINGSTON (E) Drop-In Session
2:45-3:00	Networking Break		
3:00-3:45	Foundations of Flood Adjusting - Intro to Flood Claims: Part 2 Grand Ballroom A-D Pilot Flood Team	Elevating Your Expertise: Xactimate Mobile for Flood Part 2 Grand Ballroom E-F JULIAN BADILLO, Adjuster Pro	Career Counseling LIVINGSTON (E) Drop-In Session
3:45-4:15	Prizes and Wrap-Up-Grand Ballroom		