

THE FUTURE OF FLOOD CLAIMS STARTS HERE

As a trusted and invested industry partner, Pilot is leaning into change and technology to shape the landscape for the flood adjuster of the future. The *Settle Assist for Flood App* innovates the core aspects of the claims process.



Accuracy

The *Settle Assist for Flood* allows the Flood Adjuster to simultaneously scope and write the estimate with a single input on site.

- Step-by-step technical scope
- Xactimate and Sketch Integration
- Built in NFIP guideline engine
- Photo Management System
- Talk to Text Feature



Cycle Time

The *Settle Assist for Flood* clears the way to reduce the time to payment.

- Scope, written estimate and final submission done on site
- Step-by-step technical scope reducing delay causing errors
- NFIP guideline engine maintains policy and industry standards improving final claim approval



Customer Satisfaction

A flood is a difficult experience for an insured and every bit of relief counts.

- Reduction in follow-up communication with the insured
- Improved process moves more quickly through internal agency approvals
- Faster claim resolution for the insured to move on