

Qualified,
accredited
adjusters.

COMMERCIAL CLAIMS

THE PILOT EXPERIENCE

In recent years, the term "General Adjuster" has been diminished in our industry. Pilot has reimagined the accreditation process and implemented a program that allows our very best adjusters to take their expertise to new levels.

- Led by a Senior Executive General Adjuster with over 30 years of experience, our team undergoes a rigorous program to attain the status of Pilot Accredited General Adjuster, Managing General Adjuster, Administrative General Adjuster or Executive General Adjuster.
- This process yields expert resources capable of handling your most complex claims. Regardless of the circumstances, Pilot has someone with the skillset to successfully navigate you and your insured through the recovery process.

TAILORED SERVICES

- Daily and Catastrophe Claims
- National footprint of Pilot Accredited adjusters
- Each situation is unique. We work with you to match the right GA to the claim.
- Our accreditation process yields a quality claim file that is consistently formatted and expertly handled.
- We enhance your brand through our GAs' exceptional expertise and service.

LARGE LOSS TEAM

Pilot's team approach to handling large, complex commercial claims is unique to the industry. Members of the team undergo a month-long qualification process designed to draw out each adjuster's unique abilities. Teams are assembled and responsibilities assigned prior to storm season, so everyone knows their role and can hit the ground running when your policyholders need us most. Pilot's Large Loss Team creates results:

- Claims are handled with a sense of urgency. Our process is designed to limit downtime and get your insureds on the path to restoration quickly and efficiently.
- Decision making that is guided by and aligned with your best practices
- Consistently formatted files, prepared to withstand the scrutiny of audit processes

PILOT. ALWAYS ON.